

# How to remove the “PC App Store” pop-up app

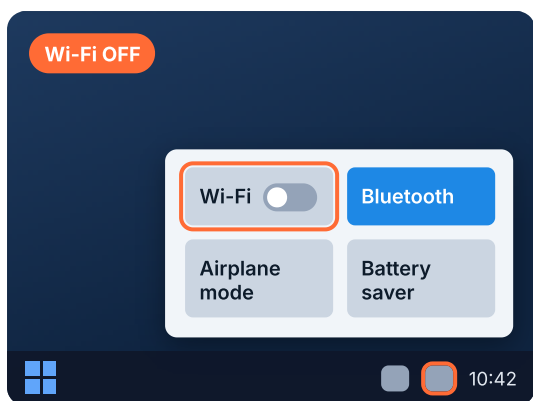
“PC App Store” is an app that often comes bundled with free downloads. It shows pop-ups and adverts, and some versions ask for card details. In your list of programs it may show the publisher as **Fast Corporation LTD**. Follow these six steps to remove it.

**Never type card details into its pop-ups.** If you already have, call your bank and cancel the card.

## STEP 1

### Turn your Wi-Fi off

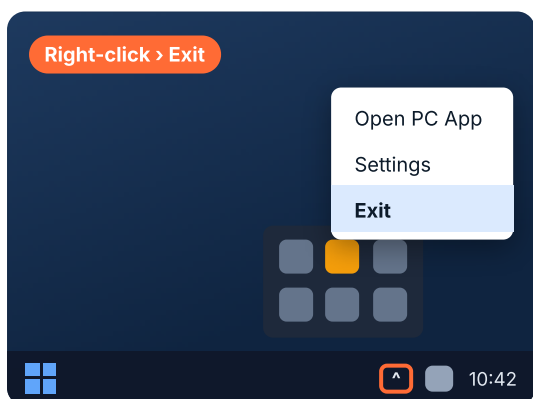
Click the network icon at the bottom-right of the taskbar and switch **Wi-Fi** off, or unplug the network cable. This stops the app talking to its server while you remove it.



## STEP 2

### Close it from the taskbar

Click the small ^ arrow next to the clock. Right-click the **PC App** icon and choose **Exit**.

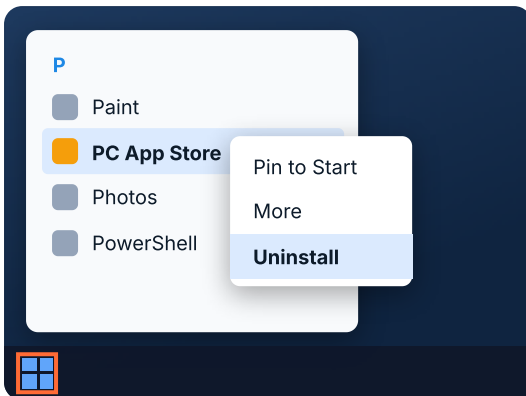


**Careful:** if a window pops up asking for a card number, expiry or CVV, close it. Don't type any payment details.

## STEP 3

**Find it in Start and choose Uninstall**

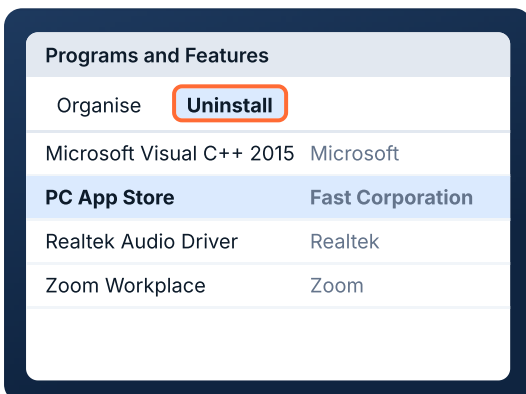
Click the **Start** button and scroll the app list to **P**. Right-click **PC App Store** and choose **Uninstall**.



## STEP 4

**Select it in Programs and Features**

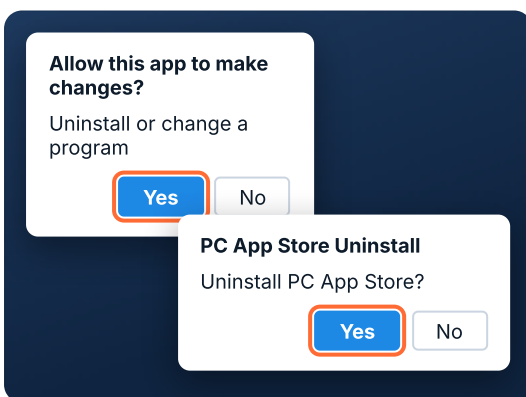
A window called *Programs and Features* opens. Click **PC App Store** once, then click **Uninstall** at the top of the list.



## STEP 5

**Say Yes, Yes, then OK**

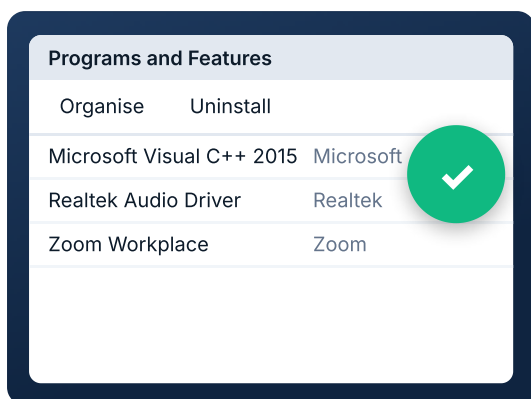
Click **Yes** on the Windows security prompt, **Yes** again on "Uninstall PC App Store?", then **OK** when it says the app has been uninstalled.



## STEP 6

## Check it's gone

Make sure **PC App Store** no longer appears in the Programs list, then open Start again and check it's gone from the app list too.



## Then finish the clean-up

These extra checks make sure nothing is left behind.

- **Restart** the PC, then turn Wi-Fi back on.
- Run a **full scan**: Windows Security → Virus & threat protection → Scan options → **Full scan**.
- Open **Task Manager** → **Startup apps** and disable anything called PC App or PC App Store.
- In your browsers, remove any **extensions** you don't recognise and check your **search engine** and **home page**.
- Pop-ups still appearing in the corner of the screen? They're browser notifications — in your browser's settings, open **Notifications** and block any site you don't recognise.

## Didn't work?

If it won't uninstall, comes back after a restart, or you've entered card details, we can remove it remotely and check nothing else came with it. Visit [techs4u.com.au/contact](https://techs4u.com.au/contact) or call **02 5839 5859**.